

26th May – 31st May 2026

# Kazakhstan

Holiday Discovery  
Almaty, Charyn Canyon & Kolsai Lake

5 Nights | 6 Days

Kazakhstan Holiday Discovery – Almaty, Charyn Canyon & Kolsai Lake via Air Arabia



Return Airfare



4-Star Hotel Stay



Daily Breakfast



Airport Transfer



sightseeing Tour



Tour Guide



Travel Insurance

*Welcome to*

# Almaty

- ❖ Arrive at Almaty international airport
- ❖ Meet and greet with our Travelwings representative at the pickup point at the airport.
- ❖ Enjoy a smooth transfer to hotel and complete the check-in process.
- ❖ After check-in, the rest of the evening will be at your own leisure.
- ❖ Overnight stay will be at your hotel.

## *Big Almaty River & Visit Kok-tobe Mountain Park by* **Cable Car**

- ❖ 08:00: Breakfast at the hotel.
- ❖ 10:00: Excursion to Almarasan Gorge.
- ❖ Start with a short 15-20 minute hike to the Hot Spring River in Almarasan.
- ❖ Experience the healing properties of the natural radon water with a temperature of +20° C.
- ❖ Enjoy the beautiful surroundings and fresh mountain air with time for walking and relaxation.
- ❖ Visit Ayusai Center and hike to the picturesque Ayusai Waterfall, enjoying the serene atmosphere and stunning nature.
- ❖ 15.00 Return to city
- ❖ Time for lunch at a restaurant or café
- ❖ 17:00: Excursion to Kok-Tobe Park, a scenic mountain park with a range of attractions.
- ❖ Activities include:
- ❖ Panoramic city views.
- ❖ Riding the thrilling fast coaster (optional).
- ❖ Exploring the Ferris wheel for breathtaking sights (optional).
- ❖ Visiting the mini zoo with local and exotic animals.
- ❖ Browsing souvenir shops for unique keepsakes.
- ❖ Enjoy time for a peaceful walk in the park.
- ❖ 19:00: Dinner at a restaurant in Kok-Tobe or nearby.
- ❖ 20:00: Transfer back to the hotel.
- ❖ Overnight stay in Almaty.

# Charyn Red Canyon

## & Kolsai Lake

- ❖ 07:00: Departure from the hotel to Charyn Red Canyon. (approximately a 3-hour drive).
- ❖ 10:00: Arrival at Charyn Red Canyon.
- ❖ Explore the stunning landscapes of the canyon, including the "Valley of Castles," with time for walking and taking photos of this natural wonder.
- ❖ 12:00: Departure from Charyn Red Canyon to Kolsai Lake.
- ❖ 14:00: Arrival at Kolsai Lake.
- ❖ Enjoy the tranquil beauty of the alpine lake surrounded by the majestic Tian Shan Mountains.
- ❖ Time for Lunch at a local café or picnic. (At your own expense)
- ❖ 17:00: Departure from Kolsai Lake back to Almaty.
- ❖ Time for dinner at a local restaurant or café (At your own expense)
- ❖ 22:00: Arrival at the hotel

## *Issyk lake Tour & return back to* **Almaty City**

- ❖ 08:00: Breakfast at the hotel.
- ❖ 10:00: Departure to Issyk Lake – Travel through the scenic landscapes of the Trans-Ili Alatau mountains.
- ❖ Visit to Issyk Lake National Park – Explore the stunning alpine lake, surrounded by lush forests and breathtaking mountain views.
- ❖ 14:00: Departure from Issyk Village to City. (approximately a 2-hour drive).
- ❖ Time for lunch – Have a delicious meal before continuing the journey.
- ❖ 16:00: Visit this historical site, which honors the bravery of the Panfilov Division during World War II.
- ❖ See the eternal flame commemorating fallen soldiers.
- ❖ Admire the Ascension Cathedral, the oldest and most iconic Orthodox cathedral in Almaty, built entirely of wood.
- ❖ 18.00 Evening walk along Arbat Street Square.
- ❖ Explore the lively pedestrian street with shops, street artists, and local vendors.
- ❖ Enjoy the vibrant atmosphere of Almaty in the evening.
- ❖ 19:00: Time for dinner at a local restaurant or café bar Arbat Street.
- ❖ 20:00: Transfer back to the hotel.

## *Excursion to Shymbulak Ski Resort & Panoramic city tour around* **Almaty**

- ❖ 08:00: Breakfast at the hotel
- ❖ 09:00: Transfer to Ski Resort
- ❖ 10:00: Excursion to Shymbulak Ski Resort.
- ❖ Take a cable car ride to 2800 meters above sea level and enjoy breathtaking views of the mountains.
- ❖ Spend time walking around the resort, taking in the fresh mountain air, and capturing stunning photos.
- ❖ 14:00: Return to city
- ❖ 14:00: Time for lunch at a restaurant or café at Shymbulak or on the way back to the city.
- ❖ 15:00: Explore the Old Green Bazaar.
- ❖ Enjoy the lively atmosphere, shop for fresh produce, spices, and traditional Kazakh goods.
- ❖ Visit the local Chocolate Factory Shop "Rakhat" to buy authentic Kazakh chocolates and sweets.
- ❖ 18:00: Visit to the Central Recreation Park
- ❖ Central Park is an ideal place for relaxing and walking. They are waiting for you here:
- ❖ Scenic alleys: Stroll along the shady paths, enjoying the fresh air and beautiful scenery.
- ❖ Attractions: The park offers a variety of activities for children and adults, including a Ferris wheel with stunning views of the city.
- ❖ Lake with boats: During the warmer months, you can rent a boat and take a ride on the picturesque lake.
- ❖ Recreation areas: cozy gazebos, fountains and cafes create an atmosphere of peace.
- ❖ Historical monuments: The park preserves the memory of the Soviet era, which makes it especially interesting for history lovers.
- ❖ 20:00: Transfer back to the hotel.



# Departure from Almaty

- ❖ Check-out till 12:00 AM Transfer to the airport. Today in Almaty your trip concludes.
- ❖ Proceed towards the airport to fly back home with innumerable memories of the trip
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## Inclusions

- Round Trip Economy Class Airfare via Air Arabia
- 20 kg baggage allowance and 7 kg hand carry
- 5 nights stay at 4-star Mlldom Residence Almaty 4\*or similar
- Guaranteed late check-Out
- Standard Room with Daily Breakfast
- Panoramic Tour around Almaty
- Visit National Park Charyn Red Canyon and Black Canyon
- Visit National Park Kolsay lake
- Visit National Park Ile Alatau Almarsan Gorge
- Visit Kok-tobe Mountain Park by Cable Car
- Cable car ride to Shymbulak Ski Resort at 3200 meters above sea level
- Visit to Park of 28 Panfilov Guardsmen (historical place with and endless fire)
- Visit to Old Green Bazaar and and Rakhmat Chocolate Factory
- Environmental Fees In National Parks
- Entrance Tickets Included
- Daily Water Bottle
- Roundtrip Airport Transfers
- Premier Travel Insurance
- Professional English-Speaking Tour Guide
- All Transfer and Tours are on Sharing In Coach Basis



## Hotel Details

City

Almaty

Hotel Name

Mlldom Residence

Category

4 Star

Google



## Flight Details

Airlines	Date	From	To	Flight	Dept.(Hrs)	Arr.(Hrs)
Air Arabia	26 May 2026	Sharjah	Almaty	G9251	09:50	15:00
Air Arabia	31 May 2026	Almaty	Sharjah	G9254	03:30	07:00

**Food & Seat Selection:** If the airline permits pre-booking, we can arrange it for an additional fee. Alternatively, these can be handled directly by the guest at the time of boarding, subject to availability during booking.



## Package Cost

Cost per person on a twin/double/triple sharing basis

₹ 4,100

Cost per person on a single occupancy basis

₹ 5,049

Cost per child with bed (5 years of age to 11.99 years of age)

₹ 3,650

Cost per child without bed (2 years of age to 4.99 years of age)

₹ 2,999

Cost per infant (0 years of age to 1.99 years of age)

₹ 800



## Exclusions

- Visa Fees & Assistance
- Flight seat allocation
- Any meals in the aircraft
- Lunch & Dinner
- Early check-in or late check-out charges
- Tips for the local guide and driver
- Optional tours or additional sightseeing, activities, and experiences outside of the itinerary



## Visa Information

- Visa Exemptions: Nationals of the Philippines for a maximum stay of 30 days.
- Visa Exemptions: Nationals of India with a normal passport for a maximum stay of 14 days.

### Visa Issuance:

- E-visas can be obtained before departure at <http://mfa.gov.kz/en/visa/>. Passengers must have a printed e-visa confirmation.



## Payment & Cancellation Policy

- 45 days or more from the departure date - 25% of the package cost to be paid (non-refundable).
- Between 30 to 45 days from the departure date - 50 % of the package cost is to be paid (non-refundable).
- Less than 30 days from the departure date - 100% of the package cost (non-refundable).
- In Case of Visa rejections /cases where the customers are offloaded at the airport or by immigration, the penalty will be applicable as per the Cancellation policy.

## Term & Conditions

- The validity of the package is from 26 May-31 May 2026
- The package offered is operated in a Group exclusively for Travelwings
- The prices offered are as per the current promotions and respective offers would be valid at the time of confirmation.
- Bookings will be confirmed as per the payment policy.
- Prices are dynamic and based on offers running at the time of booking. We reserve the right to change prices at any time.
- If the visa is not specified in the package, it is not included. Please note that the final decision regarding visa applications rests solely with the respective Embassy/Consulate.
- Travelwings have nothing to do with any last-minute changes in Visa requirements and regulations of the country.
- The passport must be valid for at least 6 months from the return date of departure. Client's responsibility to obtain correct, current, and valid passports and re-entry permits where required. Please reach out to our team if you need any help with this.
- Any changes or delays in flight schedules are at the sole discretion of the airline. We recommend checking your flight status 24 hours prior to departure, as schedules may change without notice.
- Food and seat selection vary by flight. If not included, they are chargeable and subject to availability according to the airline's policy.
- For group departures, if the airline allows us to pre-book food and seat selection for an additional charge, we will do so for the guest. In cases where the airline doesn't allow pre-booking, the guest may book food and seats at the counter or directly with the airline during boarding, subject to availability.
- The food menu (Veg/Non-Veg) is determined by the airline and hotel policies, and we have no control over it.
- We retain the authority to alter the itinerary under various circumstances, including but not limited to force majeure events, strikes, fairs, festivals, weather conditions, traffic issues, overbooking of hotels/flights, flight cancellations or re-routing, closure of a place of visit, entry restrictions, and other unforeseen situations. While we strive to arrange suitable alternatives, we cannot be held responsible for any refunds or compensation claims arising from such changes
- If a flight is cancelled, we are not obligated to offer alternative flights at the same cost. Any additional costs incurred for securing an alternate flight will be the responsibility of the traveler.
- For the extra tour/ optional tour, English Speaking Driver cum guide will be provided if it's less than 3 pax
- In case the selected hotel is unavailable due to an unexpected situation, an alternate arrangement will be offered to the customer in a hotel of a similar category.
- The availability of adjoining rooms/ interconnecting rooms/non-smoking rooms/rooms on the same floor etc. cannot be guaranteed.
- Room type (double or twin) is subject to availability and is at the sole discretion of the hotel.
- Standard hotel check-in time is 1400 Hours and check-out time is 1100 Hours local time. It may vary based on destinations and availability.
- At the time of check-in to your hotel, the hotel may ask you to make an advance/security deposit (the amount depends upon the hotel policy). This amount is refunded at the time of check-out, minus the cost of any items taken from the mini-bar or other charges (like late check-out or any damages done to the room).
- All tours and transfers by sharing coach on the group, the client should follow the timing on the ground. If any transfer is missed, Travelwings will not be responsible, and the client will bear the extra cost
- Any ticket to attractions, museums, trains, cable cars, ferries, rides, safari, etc. is not included unless explicitly mentioned as an inclusion.
- The activity/sightseeing changes are subject to availability and operational days, the itinerary might change due to the same on ground.
- If any service or tour is canceled on-site due to unforeseen circumstances, we will provide an alternative sightseeing option or issue a refund for the specific service or tour affected.
- If any service or tour is missed by the guest, the package price will remain unchanged, and no refund will be provided for the unused service.
- If you face any issues during the tour, inform the Travelwings representative immediately for prompt resolution, as we cannot address them after the tour is completed.
- Customers are fully responsible to carry proper travel documentation (make sure that all travel documents are valid and complete and check the entry requirements for your upcoming trip before you travel).
- No refund can be given for air tickets and partially used services.
- We do not accept any responsibility if the passenger cannot travel because of any passport or visa issue.
- The above mention cancellation policy will apply from the day of the initial booking date.

Global Reach, Local Expertise

32+

Countries  
Operated

1M+

Happy  
Travellers

4.5

★★★★☆  
Google Rating

